Dr. John Archer Library and Archives Impact Report

Community Hub, Facilitator, Collaborator

ARCHER FAST FACTS

Visits to the Library
626,803

Electronic and Physical Resources Borrowed or Downloaded

1,302,967

Quick Find Searches
790,627

Website Visitors
158,660

oURspace Repository Visitors

1,415,832

Books
969,552

Ebooks
1,643,847

Journals/Ejournals
329,852

Streaming Videos
161,102

Databases
404

Microfilm/fiche
1,219,642
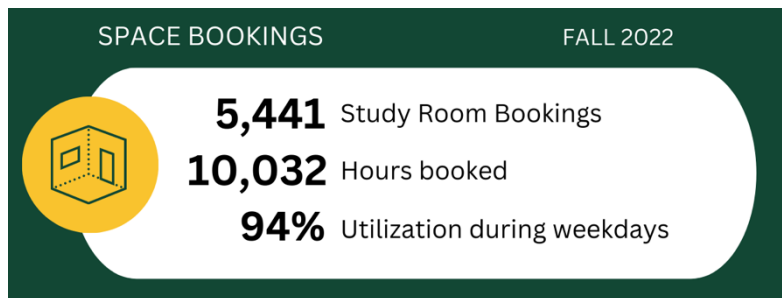
Metres of Archival Materials
3,942

COMMUNITY HUB

- **The Dr. John Archer Library and Archives is the busiest service point on campus**
  - Collaboration and study space for all students (including international students, commuter students between classes, and students living in residences).
  - Pre-pandemic, Archer had close to **630,000** students and faculty pass through its doors annually, a number equivalent to the combined populations of Regina, Saskatoon, Prince Albert, Moose Jaw, and Swift Current.
  - Archer is open **107.5 hours per week** – more open hours than any other service point on campus. **Almost one third of student traffic in the Library occurs after 5pm daily**.
  - Archer is open **until 2am** during final exams.
  - Archer provides a variety of study rooms that are in high demand, with an occupancy rate of **94%** during regular campus hours (weekdays, 9am - 5 pm) as of Fall Term 2022.
  - Archer provides **815** solo study spaces, **3** computer labs, and **217** computers.

SPACE BOOKINGS   FALL 2022

5,441 Study Room Bookings
10,032 Hours booked
94% Utilization during weekdays

Engineering students in ENIN 390 ran a simulation project using Archer's space booking data and found that students are unable to book a space **27%** of the time due to capacity. They concluded that at least 2 more collaborative study spaces are needed to meet current student demands.

- **President's Art Collection ($)**
  - Works from this world-class, unique collection enhance the campus environment.
  - Archer has oversight responsibility for the collection and the Norman MacKenzie Trust.
  - Outside of the President's Indigenous Art Initiative and materials purchases in partnership with the MacKenzie Art Gallery from the Norman MacKenzie Trust, all new materials for the collection are donated. This requires significant donor relations with families such as the Shumiatchers and the Lougheeds.

- **Event Coordinator & Host ($)**
  - Archer's *University of Regina Author Recognition* event and program celebrates the annual research contributions of faculty, students and alumni.
  - The Archer Book Club.
  - One Book, One Province Program.
  - File Hills Qu'Appelle Tribal Council Annual Treaty 4 Gathering in partnership with Regina Public Library.
  - Indigenous Storytelling month.
  - Campus Archival Displays
    - Darke Hall Re-opening.
    - Faculty of Science 50th Anniversary.
    - U of R Cougars reunions.

FACILITATOR

- **The nature of the Dr. John Archer Library and Archives business requires us to invest in, and support, enterprise (full campus) services to ensure the success of students, staff, faculty, and researchers. This requirement mirrors that of our peer institutions nation-wide.**
  - o Archer does not replicate existing Information Services infrastructure or services.
  - o Archer works with IS processes and procedures to review and support library digital services. As part of those reviews, administrative responsibilities are housed in the most logical location (Archer and/or IS).
  - o The Dean, University Libraries and Archives meets regularly with the AVP (Information Services), the Dean of the Centre for Continuing Education, and the AVP (Academic) to ensure there is a holistic view of institutional needs for digital supports for research and teaching, and to coordinate the investigation for emerging and existing services.

ENTERPRISE COSTS (ANNUAL)

Ex Libris Alma	Students and faculty use it to access the $3M annual investment in library acquisitions	$145,000
Ex Libris Leganto	Faculty use it to provide students with seamless access to course reading lists via URCourses	$50,000
Relais	Students and faculty use it to access to other library collections	$7,500
LibApps	Students use it to book library spaces, register for campus training events, and interact with staff via chat.	$13,000
Worldshare	Students and faculty benefit from streamlined access to resources	$38,000
Borealis	Helps researchers comply with grant requirements and receive additional grant funding.	$5,200
Ezproxy	Students and faculty can access library resources from anywhere in the world.	$700
ORCID	Used by researchers to promote publications and grants	$2,200
Consortial Memberships	Students and researchers benefit from a world-class research library by having libraries work collaborative to negotiate licensing with publishers.	$43,500

- **Student & Faculty Success (Teaching, Learning, Research)**
  - o Instructor identified course materials and reading lists are seamlessly loaded into UR Courses via the Leganto software. Students can access these materials 24/7. ($)
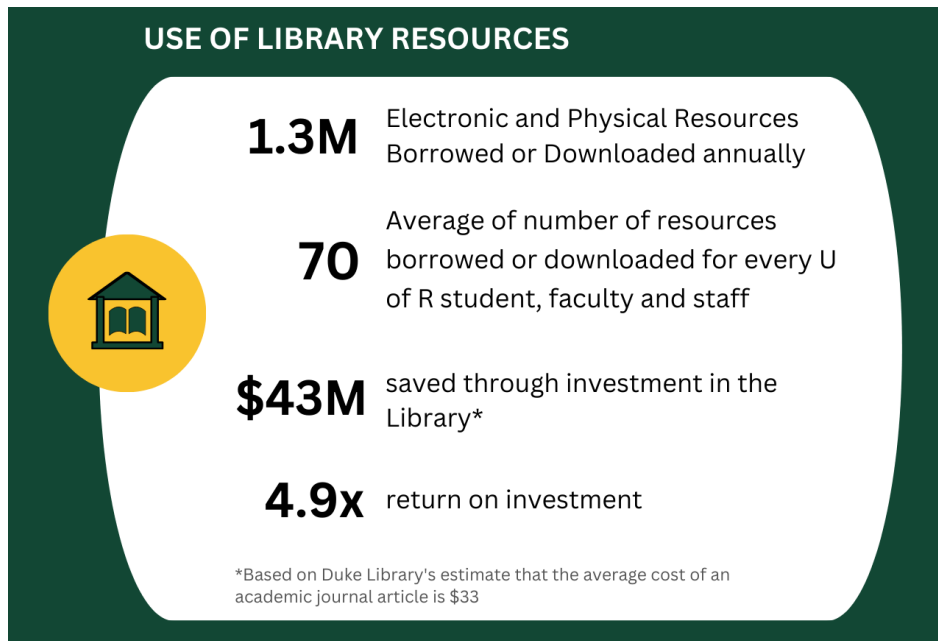
READING LISTS AND RESERVES (LEGANTO)   2020 - 2022

	Number of Courses	Number of Students	Cost Avoidance for Students*
2020	299	7224	$722,400
2021	314	7295	$729,500
2022	422	12,534	$1,253,400

*Based on the Open Education Network's estimate that the average cost of a textbook is $100 per student per course

- o [Textbooks for All](#) now has 10,000 textbook loans per year. ($)
- o Archer Subject Librarians and Library User Services Assistants (LUSAs) develop asynchronous course and subject specific research and study guides that support graduate and undergraduate students learning and engagement. These are available on demand, 24/7.
- o One-on-one research and study consultations available to all undergraduate and graduate students, in person or remotely, supporting assignment work, thesis and dissertation preparation, and research methods. Our surveys show that **97%** of students rate the Archer chat service as good or excellent.
- o Subject Librarians and LUSAs provide virtual and in-person classroom and library based information literacy, research, scholarly communications, study, and subject specific workshops and skill-development sessions.
- o Personal Librarian Program, a proactive outreach program designed to facilitate student transition to the University. Piloting as a support for new indigenous students as a follow-up to orientation activities, the program now personalizes and enriches the experience for all first year university students.

STUDENT AND FACULTY INTERACTION 2022

Archer provides the equivalent of

52

hours of contact time per library staff member

- o The [Dr. John Archer Library Award](#), a juried bursary that provides $1000 to the student who can best demonstrate how Archer contributed to their success.
- o Archer Library maintains the only accessible 3D printers for the entire campus community, facilitating expansion of pedagogy and incorporation of 21st century learning objectives. Creative Technologies and Engineering rely heavily on this service. ($)
- o Our world-class archival collections (particularly in the visual arts, literature, journalism, and environmental and social justice) attract internal and external researchers.
- o Archer journal and e-book licenses eliminate direct costs to both students and faculty, and advance the teaching, learning, and research goals of individual faculties and students. ($)

USE OF LIBRARY RESOURCES

1.3M Electronic and Physical Resources Borrowed or Downloaded annually

70 Average of number of resources borrowed or downloaded for every U of R student, faculty and staff

$43M saved through investment in the Library*

4.9x return on investment

*Based on Duke Library's estimate that the average cost of an academic journal article is $33

- ● **Net University Promoter**
    - o Despite our Maclean's ranking, internal and external surveys (CUSC) consistently rank Archer's people, spaces, and collections as among the most valued and respected on campus.
    - o A multi-month Archer survey put our Net Promoter score in the Winter and Summer 2022 Terms at **56** (excellent). By December 2022 that number had dropped to **34** (good). This is because Archer cannot physically meet the demand for collaborative and solo library study space by the full complement of students.

34
Net Promoter Score (Q1 - Thank you …

- **University Copyright Compliance ($)**
  - Archer is responsible for assuring instructor, student, and researcher compliance with the legal, regulatory, and fiscal responsibilities related to copyright, including:
    - Obtaining and covering costs for transactional licenses for courses readings every semester for all academic units.
    - Ensuring that academic units and instructors do not pay any additional fees for materials already covered by Archer access licenses.
    - Reviewing hundreds of course materials to determine copyright status.
    - Expanding awareness and knowledge of copyright law and regulations in teaching, learning, research, and publishing.

- **Federated College Support ($)**
  - Under the terms of the Core Infrastructure Services Agreement, Archer is responsible for providing the following services to the Federated College Libraries:
    - Payment of all licensing, subscription, and access charges for all e-journals and e-books.
    - Purchasing and cataloguing of federated college physical books.
    - Payment of all fees and licence obligations for ALMA/Primo, our library management system.
    - Covering the cost of all interlibrary loans and distance lending for all federated college users.
    - Covering the cost of copyright permissions for Luther and Campion College faculty.

- **Truth and Reconciliation ($)**
  - Archer Library is a committed partner in local, regional, and national library initiatives to support Indigenous students and faculty, and de-colonize classification and description in our library management systems:
    - Archer was part of a Western Canadian academic library initiative to provide $22,000 bursaries to 4 Indigenous library and/or archival students over four years.
    - Archer is an active partner in the Multitype Library Board's classification and description project. Managed by the Provincial Library and Literacy Office, this project is engaging with Saskatchewan First Nations to determine proper naming conventions.
    - Archer has partnered with over 50 other academic libraries to provide funds to the National Indigenous Knowledge and Language Association (NIKLA) to develop a roadmap for collective de-colonization of description and classification.

COLLABORATOR

- **The Dr. John Archer Library and Archives is integrated across the entire teaching, learning, and research life-cycle, providing an array services and collections for students, teaching faculty, and researchers through on-campus and external collaborations.**

- **Research Collaborations ($)**
  - Archer faculty are integrated in research and publishing teams, and provide services such as:
    - Patent, systematic review, scoping review, and data searches.
    - In-kind library research valuations to support grant applications.
    - Research data management support, including personal and university data management plans and deposit.
    - ORCID and other personal publishing identifiers.
    - Delivery of the Digital Research Skills Certificate in collaboration with FGSR and the Office of Research Services.
    - **Commercialization**: Various Archer faculty members are collaborating with Dr. O. Hoeber, one of his graduate students, and a Saskatchewan-based technology company to develop and commercialize an innovative digital library search interface for academic libraries.

- **Digital Preservation and Promotion of U of R's History and Impact ($)**
  - Indigenous Communication Arts Program at First Nations University of Canada (FNUniv): support digitization and publishing of Listen Hear Our Voices video collection.
  - Proquest: U of R theses back to 1969 available online through oURspace.
  - CKRN: U of R yearbook collection available through Canadiana.
  - U of R Press: CPRC publications available online through oURspace.
  - Online artist archives (Joe Fafard and Mary Filer).

- **Faculty Research Publishing Support Centre ($)**
  - Newly negotiated journal licenses saves the University and individual researchers thousands in open access charges.
  - Copyright advice and management.
  - oURspace (Archer's institutional repository) meets Tri-Agency requirements for open publishing for all disciplines.
  - Archer hosts 3 online open access journals produced by the Faculty of Education, the Department of Mathematics and Statistics, and the University of Regina Undergraduate Research Journal.
  - Equal partner in the Centre for Teaching and Learning's Supports OER program.

- **Student Success**
  - Subject librarians connect with individual faculty members, faculties as a whole, and inter-disciplinary teams to ensure undergraduate students, graduate students, and emerging and established researchers have the supports, services, and collections they need in the classroom, in labs, and in the field.
  - **Accessibility**: Archer partners with The Hathi Trust and the National Network for Equitable Library Services to ensure the success of print disabled students through on-demand access to needed journals and books. ($)
  - **Experiential** learning, co-op, internship, and practicum opportunities for U of R students as well as future librarians and archivists. ($)

- o **Campus Partnerships**
    - ▪ **UR International's Global Learning Centre** orientation and preparation for new students.
    - ▪ **Student Success Centre's** transitions program integration.
    - ▪ **IT Help Desk** on the main floor of Archer.
    - ▪ **Writing Centre** tutor evening sessions to support part-time and commuter students.
    - ▪ **UR International** EAL coaching on the main floor of Archer (in recognition of us being an international student hub).
    - ▪ **Archway Gallery** exhibits of student artwork from MAP and other campus units.
    - ▪ **ta-tawâw Student Centre** student research and learning support.
    - ▪ **nitôncipâmin omâ** Student Success Program integration.

- ● **Local, Regional, National, and International Integrated Connections ($)**
    - o Archer is an active partner in a network of provincial, regional, and national consortia that pool resources to provide a more expansive, and more cost-effective, suite of services and resources than we could afford on our own. These include (but are not limited to):
        - ▪ **Canadian Research Knowledge Network** (CRKN): the national licensing consortium for academic e-journals and e-books. Also provides digitization and digital preservations services to members.
        - ▪ **Council of Prairie and Pacific University Libraries** (COPPUL): Western Canadian consortium that supports resources sharing, digital preservation, and preferential pricing for e-journals, e-books, and online databases.
        - ▪ **Consortium of Academic and Special Libraries of Saskatchewan** (CASLS): U of R Libraries, Saskatchewan Polytechnic Library, the Legislative Library, Saskatchewan Health Authority Library, the Law Society of Saskatchewan Library, and the Gabriel Dumont Institute Library combine resources to achieve cost savings on our library management system, Ex Libris. Ex Libris is the industry standard for academic libraries.
        - ▪ **Saskatchewan Electronic Resources Partnership** (SERP): province-wide consortium with members from all library sectors which pools funds to license a suite of resources for all Saskatchewan residents.
        - ▪ **Borealis**: a national network of data repositories supported by Scholars' Portal, the Digital Alliance of Canada, and Innovation, Science, and Economic Development Canada.
        - ▪ **Regina Public Library**: Partner in the city wide study hall for U of R students during the Winter exam period. We are in negotiations to become a pick up and drop off point for public library materials for the campus community.
        - ▪ **Association of Professional Engineers and Geoscientists of Saskatchewan** (APEGS): Archer's largest donor ($25,000/year). Their donation supports the accreditation of U of R's Engineering school by ensuring appropriate library resources. In recognition, Archer also extends access to some services to APEGS members.
        - ▪ **Royal United Services Institute** (RUSI): Archives is collaborating with RUSI on a digitization project to ensure that its history is preserved and promoted.
        - ▪ **Great Plains Air Zone** (GPAZ): Archer has partnered with GPAZ to make their data available nationally through Borealis.
        - ▪ **Saskatchewan Health Authority** (SHA) – RQHR and SHA historical documents are available and preserved through the oURspace digital repository.
        - ▪ **MacKenzie Art Gallery** (MAG): Archer manages the various contractual relationships with the MAG.
        - ▪ **University Advancement:** Over the past several years, the Archer Library and Archives has strengthened its relationship with UA to support institutional and Archer initiatives including Textbooks for All, the Mary Filer, Wilf Perreault, and Joe Fafard collections, and the College Avenue Campus Frog sculpture restoration.
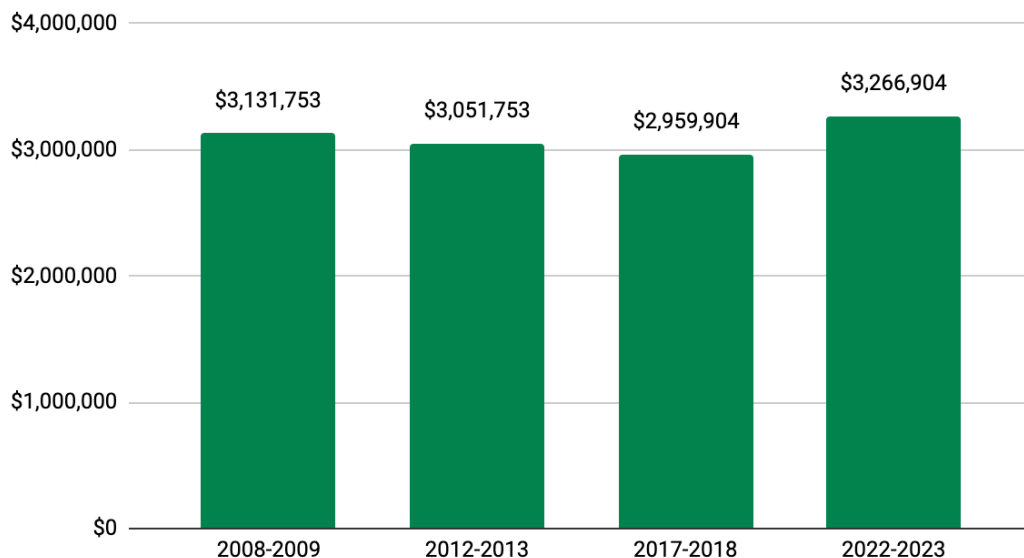
APPENDIX A: BUDGET INFO

The budgets for library acquisitions and the library operating budget are interdependent. One cannot function effectively without sufficient funding to support the other.
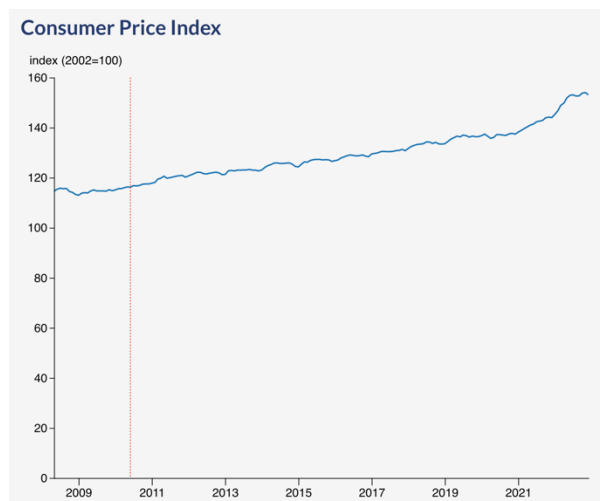
Acquisitions

- Archer's acquisitions budget was operating in deficit for many years.
- Acquisitions budget is slightly above the level it was in 2008 ($3.27 M compared to $3.13M).
- Annual vendor increases, inflation, and the fluctuating value of the Canadian dollar have decreased relative buying power by over $1M in the same time period.

Library Acquisitions 2008-2023

Year	Amount
2008-2009	$3,131,753
2012-2013	$3,051,753
2017-2018	$2,959,904
2022-2023	$3,266,904

- Archer does not have a built-in inflationary budget as other university libraries and some on-campus units do.

Consumer Price Index
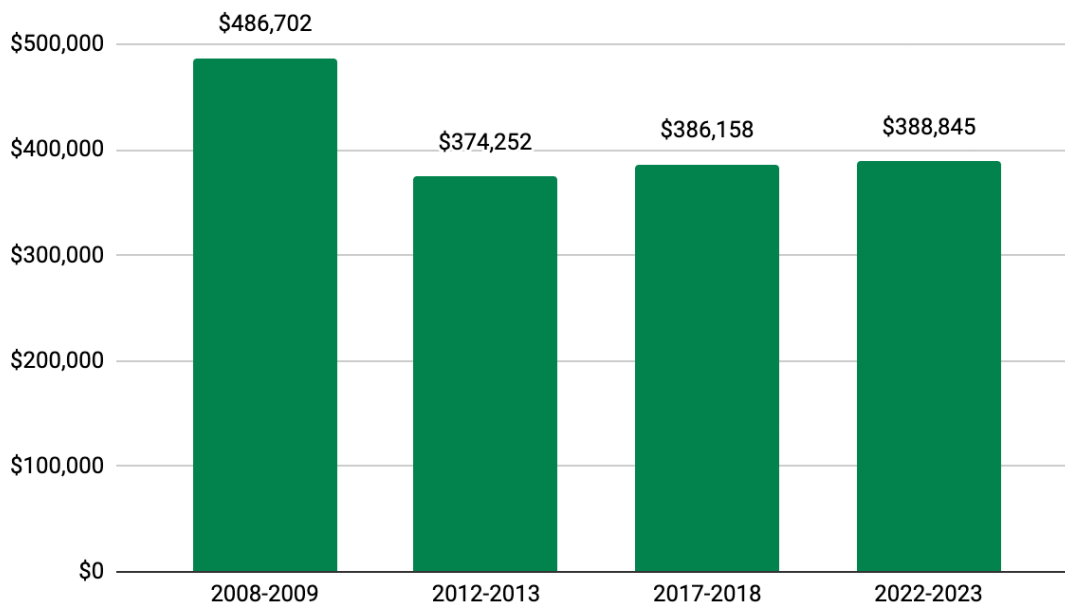index (2002=100)

Canadian Consumer Price Index (2008-2022)

Operating (Non-Salary)
- Covers costs of:
  - Consortia memberships, essential for cost effective content licensing agreements.
  - Supplies for processing new materials and maintaining the Library and Archives' physical collection.
  - Enterprise software licenses that provide online access to electronic resources.
  - Any other service initiatives, events, or innovations.

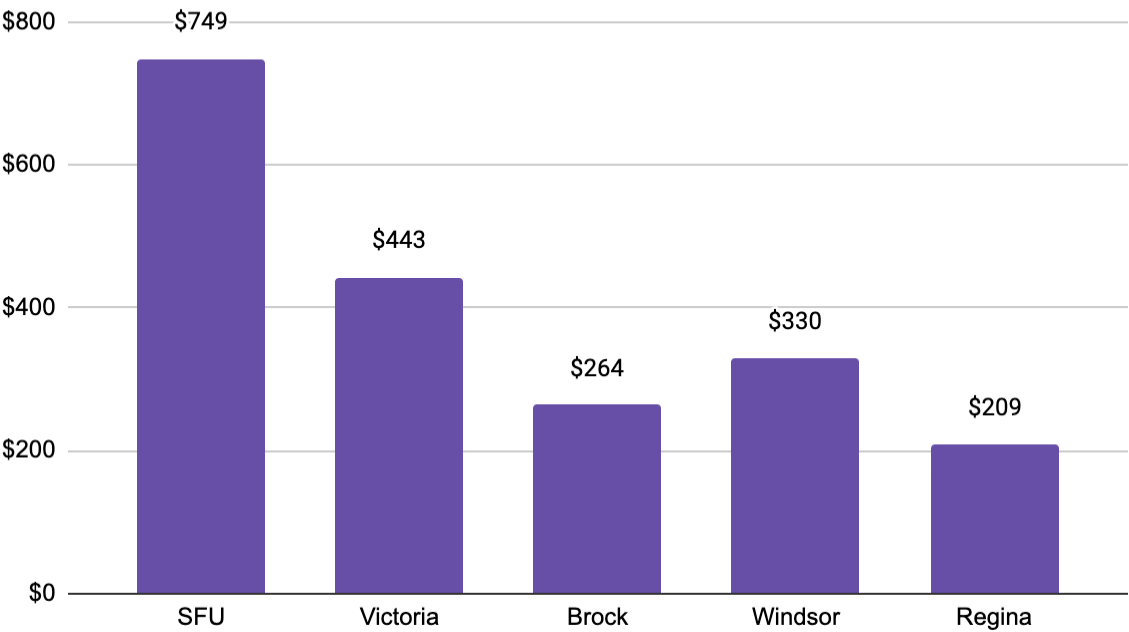| Library & Archives Fixed Costs (as at April 30, 2022)	
Library Catalogue Order Services	$47,632.56
Computer Maintenance Contracts	$204,794.18
Dues & Memberships	$129,160.49
Software	$27,206.90
Library Equipment	$14,387.82
Electronic Resources (co-share with Acquisitions budget)	$2,333.30
Equipment Maintenance	$256.80
ALL Other Non-Salary Expenditures	$274,648.92
Travel	$16,000.00
TOTAL	**$716,421.11**
Operating Budget	$393,872.00
Unfunded Fixed Costs	-$322,549.11

- Reduced by nearly $100,000 since 2008-09 budget year.
- This trajectory, combined with inflationary increases to annual fixed expenditures, is compressing the operating budget to the point that any future budget reductions will imperil the Library's ability to adequately support teaching and research at the university.

Library Operating 2008-2023

Year	Amount
2008-2009	$486,702
2012-2013	$374,252
2017-2018	$386,158
2022-2023	$388,845

The following graphs illustrate that the University's financial support for Archer is well below comparator institutions, both in terms of investment per student and in total dollars spent.
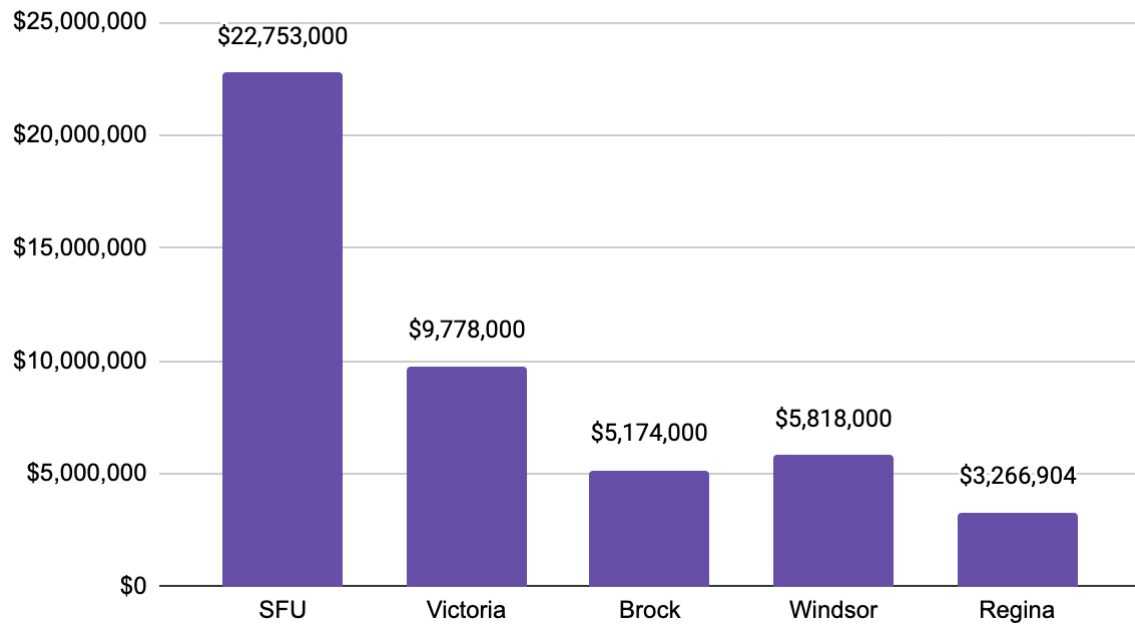
Maclean's Comprehensives - Acquisitions Investment Per Student

Institution	Investment
SFU	$749
Victoria	$443
Brock	$264
Windsor	$330
Regina	$209

Maclean's Comprehensives - Total Library Investment Per Student (Acquisitions/Operating/Salaries/Benefits)

Institution	Investment
SFU	$1,287
Victoria	$931
Brock	$545
Windsor	$773
Regina	$585

Maclean's Comprehensives - Total Investment in Acquisitions

	SFU	Victoria	Brock	Windsor	Regina
	$22,753,000	$9,778,000	$5,174,000	$5,818,000	$3,266,904

Maclean's Comprehensives - Total Library Investment (Acquisitions/Operating/Salaries/Benefits)

	SFU	Victoria	Brock	Windsor	Regina
	$39,094,000	$20,546,000	$10,691,000	$13,611,000	$9,154,465